



UNIVERSITY of WISCONSIN - EAU CLAIRE

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University Senate Technology Committee
May 6, 2020, 9:00-9:50 am Via Collaborate Ultra

Present: Ellen Mahaffy (CAS), Chip Eckhardt (LTS), David Nesvacil (CoB), Kate Kim (CoB), Bob Stow (COEHS), Dan Schumacher (Athletics), Eric Stevens (LTS)

Absent: Robin Miller (Library), Joe Murphy (Student Senate), Andy Hanson (NHS)

Guests: Craig Mey (LTS), Craig Ernst (LTS), Cathy Crandell (Barron), Brenda Randall (Barron), & Jill Markgraf (Library)

Meeting convened virtually at 9:00 am.

1. Approval of March 11, 2020 meeting minutes.
 - a. Minutes approved
2. Laptop Policy
 - a. Proposed laptop policy updated to reflect Fall 2021 as the suggested start date. Allows us to see what the budget looks like next year.
 - b. Possible additional 5%+ reduction in UWEC budget
 - c. Craig Ernst suggested 5-year rotation for fac/staff purchased laptops.
 - d. Students have a 2-year rotation because laptops are leased.
 - e. Will provide university senate with a summary of this policy and notify them of our intention to start campus conversations in the fall regarding mandatory laptops.
3. Jill Markgraf (Library Update)
 - a. Library is purchasing more eBooks instead of print materials
 - b. Librarians are participating in 50+ spring courses
 - c. Still providing support via virtual chat, email, and online meetings
 - d. Increasing and developing amount of online content
 - e. Rapidly digitizing special collections/archives for customer use
 - f. Larger campus discussion needs to happen regarding storage needs for digital content. Where does it live? Who pays for it? Outsource?
 - g. Paying \$5/month for Linux server in Madison
 - h. Working with CETL and faculty to use more Open Education materials
 - i. Laptop checkout is still being used. 4-5K laptops checked out each year.
 - j. Laptop pool consists of 92 Windows and 32 Macs computers
4. Craig Mey (LTS Update)
 - a. VPN system upgraded to support increased usage
 - b. LTS staff spent a lot of time helping people get access to services remotely
 - c. Remote access help: <https://www.uwec.edu/learning-technology-services/lts-remote>
 - d. 40% increase in Help Desk tickets first two weeks. Settled down last few weeks.
 - e. Lab and DE rooms are getting refreshed this summer
 - f. DUO required on VPN connections by June 2020 for all staff and student employees.
 - g. VALT video streamer getting DUO in 2020
 - h. This October **all students** will be required to use DUO to access VPN, Email, Canvas, CampS, etc...
 - i. High Performance Computing cluster project is proceeding. Where to put it?
 - j. Busy budget planning and realigning of some job duties
 - k. Incorporating EDI concepts into LTS operations
 - l.

Meeting adjourned 10:01 am

Submitted by,
Eric Stevens

Excellence. Our measure, our motto, our goal.
