Meal Plans with Blugold Dining FAQ’s in response to COVID-19
April 9, 2020

How do I order my meals?
Each week Blugold Dining sends out two dining surveys to “order meals” via social media, the Blugold Dining website and posters. One survey for meals Saturday-Monday and one survey for meals Tuesday-Friday.

What happens if I don’t submit my order on time?
If you don’t submit orders ON TIME, this could prevent students from getting a meal. It is important students complete the surveys each Friday by 3pm and each Monday by 3pm to give the kitchen time to prepare the meals for the following days.

Is this part of my Meal Plan?
Yes.

Where, how and what are the hours I can pick up my meals?
Students can pick up their meals between 11am-1pm for lunch and 5pm-7pm from Chancellors, The Suites. All students must show their Blugold ID in order to be eligible to pick up their meals. Posters with the new QR code for the next survey will be with the folks distributing food.

How long will a meal plan be this way?
For the remainder of the spring semester.

Can other people pick up my meals for me if I am practicing social distancing?
If students want others to pick up meals for them, students will need to send an email to schumakf@uwec.edu requesting the day(s), meal(s), residence hall, along with students’ name, student ID number and the name and student ID number of the person picking up the meal. This must be done a day in advance of the meal(s) wishing to be picked up.

Who do I contact if I didn’t get a meal for that day?
Students can contact Blugold Dining at dining@uwec.edu. Blugold Dining can check and see if each student’s meal order was received via the QR code and who signed up for meals that day.

What if I have a Medical Dietary Restriction?
Students with serious medical conditions around dietary restrictions are required to provide a Doctor’s note with food restrictions to Blugold Dining at dining@uwec.edu

Can I cancel my meal plan for the rest of the semester?
Students who live in the residence halls and still on campus are required to have a meal plan. Refunds will not be given to students who have remain on campus.