



University of Wisconsin International System 2019-2020 ID Cards

Go to <https://wellfleetstudent.com/>

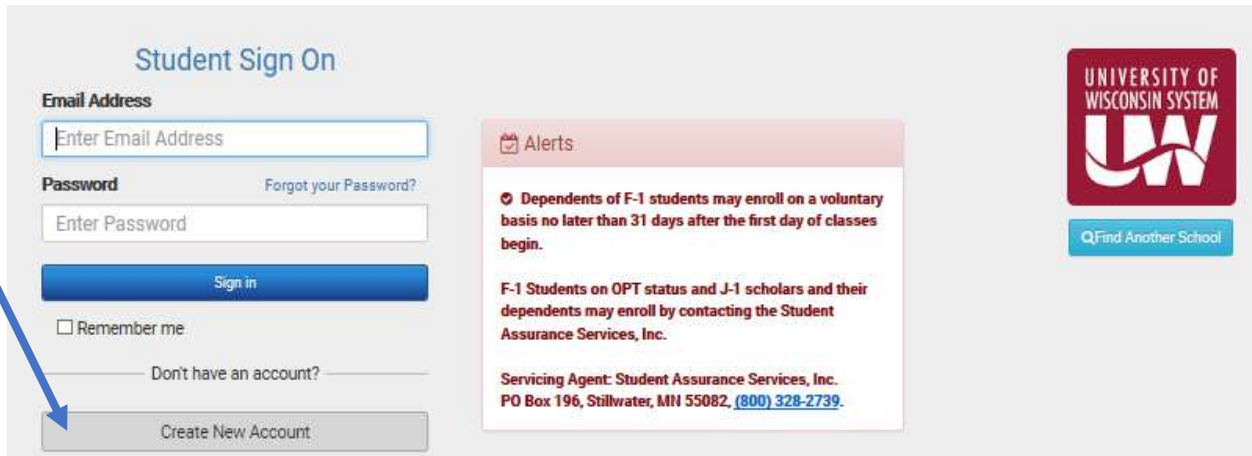
Type in your school name

The screenshot shows a web browser window with the URL <https://wellfleetstudent.com/>. A blue notification banner at the top reads: "Notice: We are scheduling an upgrade to our payment processor from 9/30 - 10/2 and we do not expect any downtime due to this upgrade." The main navigation bar includes the Wellfleet Student logo and links for HOME, ABOUT, STUDENTS, PROVIDERS, PRODUCTS, and CONTACT. The hero section features a background image of a graduate in a cap and gown. The text "On a mission to empower." is prominently displayed, followed by the subtext: "Our team works collectively to engage students in their health plans and empower them to lead healthier lives and become better consumers of healthcare." There are two call-to-action buttons: "LEARN MORE" and "SEARCH FOR YOUR SCHOOL". The search bar contains the placeholder text "Enter School Name" and a magnifying glass icon. A blue arrow points from the bottom of the page towards the search bar.

Select "ID Cards" or "ID Card/Claims"

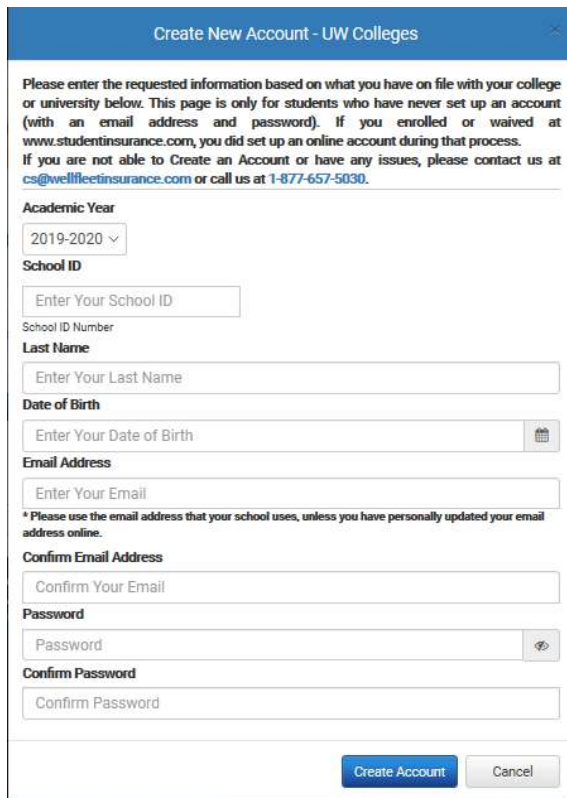
The screenshot shows the Wellfleet website interface. At the top, there is a navigation bar with the following items: Home, Value Added Services, ID Cards, Resources, My Account, and Contact Us. A blue arrow points from the text above to the 'ID Cards' menu item. Below the navigation bar, there is a notice banner: "Notice: We are scheduling an upgrade to our payment processor from 9/30 - 10/2 and we do not expect any downtime due to this upgrade." Below the notice, there is a message for returning students: "Attention RETURNING students: please be sure to download a new ID card for the 2019-2020 plan year and use the new card only starting on the effective date of the 2019-2020 plan." The main content area is divided into several sections: 1. Alerts: A box with a red header containing information about F-1 student enrollment deadlines and contact information for Student Assurance Services, Inc. 2. University of Wisconsin System logo with a "Find Another School" button. 3. A photograph of a young man with a backpack holding a folder. 4. A welcome message for UW Colleges International student members. 5. Three main service tiles: "Enroll/Waive" (with buttons for 2018-19 and 2019-20 UW International Waiver Applications and Enroll - Dependents), "My Benefits" (with buttons for ID Card/View Claims and Prior Year View Claims, and sub-sections for 2019-2020 and 2018-2019 with various document links), and "Find A Doctor/Hospital/Pharmacy" (with a list of links for finding in-network providers).

Students must create an account before logging in unless they have previously logged in for the 2019-2020 school year. Select "Create New Account"



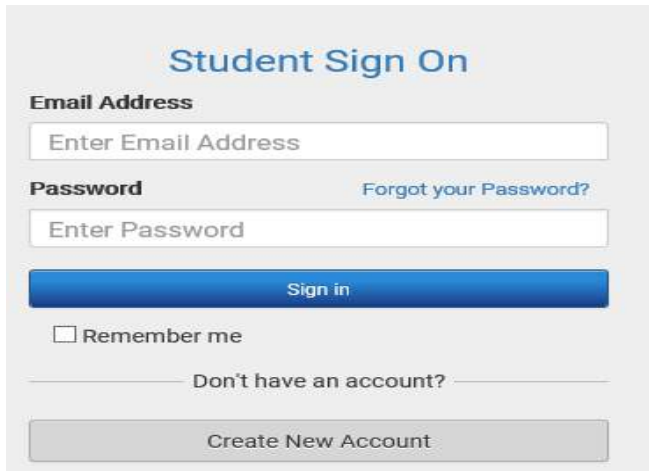
The screenshot shows the 'Student Sign On' interface. On the left, there are input fields for 'Email Address' and 'Password', a 'Sign in' button, a 'Remember me' checkbox, and a link for 'Don't have an account?'. Below these is a grey button labeled 'Create New Account', which is highlighted by a blue arrow. On the right, there is an 'Alerts' section with a calendar icon, containing text about F-1 student dependents and F-1 students on OPT status. At the top right is the University of Wisconsin System logo and a 'Find Another School' button.

Fill out the form to create your account.



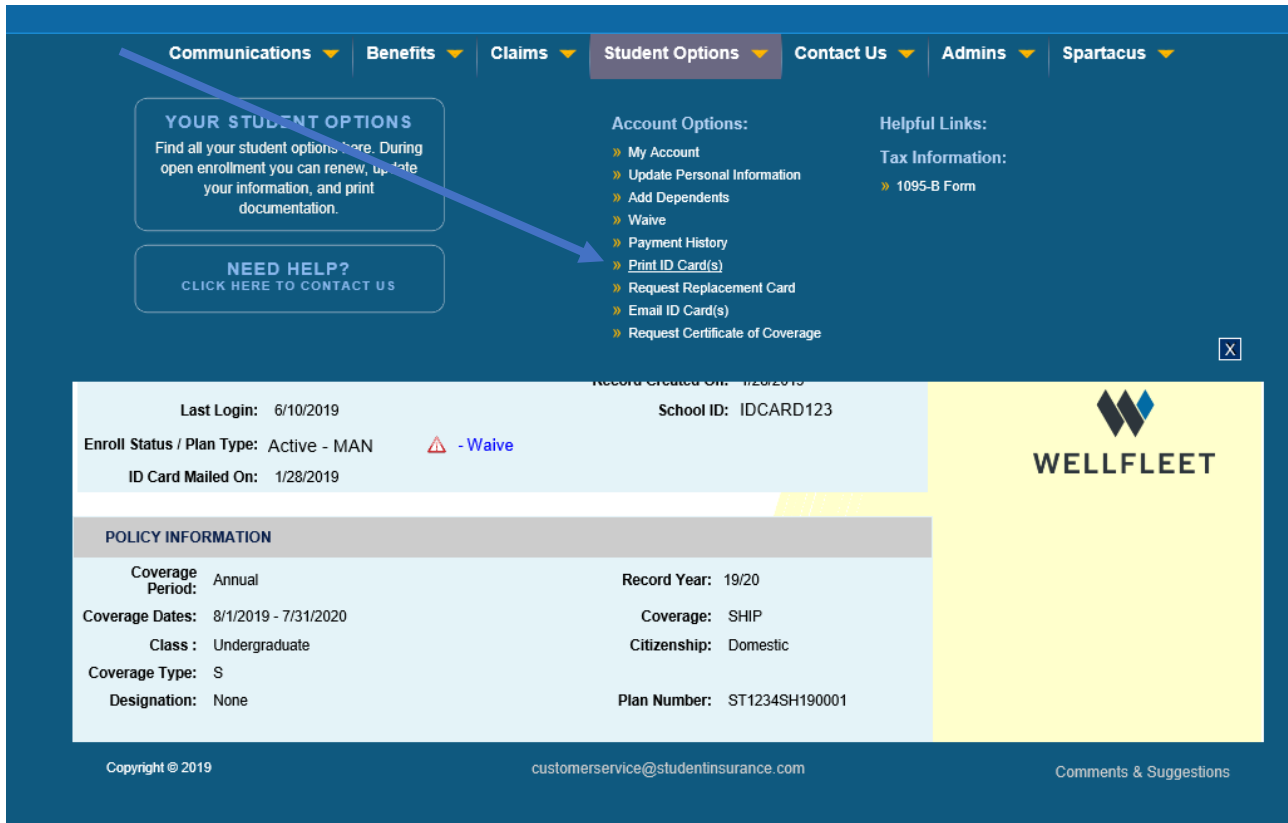
The screenshot shows the 'Create New Account - UW Colleges' form. It includes a title bar, a paragraph of instructions, and several input fields: 'Academic Year' (dropdown menu set to 2019-2020), 'School ID' (text field), 'Last Name' (text field), 'Date of Birth' (calendar icon), 'Email Address' (text field), 'Confirm Email Address' (text field), 'Password' (text field with eye icon), and 'Confirm Password' (text field). At the bottom are 'Create Account' and 'Cancel' buttons.

When the account has been created use your email address and the password you created on the “Create New Account” form to login.



The image shows a 'Student Sign On' form. At the top, the title 'Student Sign On' is displayed in blue. Below the title, there are two input fields: 'Email Address' with the placeholder text 'Enter Email Address' and 'Password' with the placeholder text 'Enter Password'. To the right of the password field is a link that says 'Forgot your Password?'. Below the input fields is a blue 'Sign in' button. Underneath the button is a checkbox labeled 'Remember me'. At the bottom of the form, there is a link that says 'Don't have an account?' and a grey button labeled 'Create New Account'.

Select the “Print ID Card” from the Student Options button in your account.



The image shows a student account dashboard. At the top, there is a navigation bar with several menu items: 'Communications', 'Benefits', 'Claims', 'Student Options', 'Contact Us', 'Admins', and 'Spartacus'. The 'Student Options' menu is highlighted. Below the navigation bar, there is a section titled 'YOUR STUDENT OPTIONS' with a description: 'Find all your student options here. During open enrollment you can renew, update your information, and print documentation.' Below this is a button that says 'NEED HELP? CLICK HERE TO CONTACT US'. To the right of the 'YOUR STUDENT OPTIONS' section, there is a list of 'Account Options' including: 'My Account', 'Update Personal Information', 'Add Dependents', 'Waive', 'Payment History', 'Print ID Card(s)', 'Request Replacement Card', 'Email ID Card(s)', and 'Request Certificate of Coverage'. There is also a 'Helpful Links' section with 'Tax Information' and '1095-B Form'. Below the 'Account Options' and 'Helpful Links' sections, there is a 'Record Created On: 1/28/2019' label. The main content area is divided into two columns. The left column contains 'Last Login: 6/10/2019', 'Enroll Status / Plan Type: Active - MAN', and 'ID Card Mailed On: 1/28/2019'. The right column contains 'School ID: IDCARD123' and a '- Waive' status indicator. Below this, there is a 'POLICY INFORMATION' section with the following details: 'Coverage Period: Annual', 'Coverage Dates: 8/1/2019 - 7/31/2020', 'Class: Undergraduate', 'Coverage Type: S', 'Designation: None', 'Record Year: 19/20', 'Coverage: SHIP', 'Citizenship: Domestic', and 'Plan Number: ST1234SH190001'. On the right side of the dashboard, there is a yellow box with the 'WELLFLEET' logo. At the bottom of the dashboard, there is a footer with 'Copyright © 2019', 'customerservice@studentinsurance.com', and 'Comments & Suggestions'.

After selecting "Print ID Card (s)" the below Letter and ID Card will appear:

Page#1 Displaying 1 records. Click on "Print this page" button to print these 1 cards. [Print this page](#)

[Go Green Print ID Cards](#) 

If you select this option, a copy of your ID Card will NOT be mailed to you.

Select a Member:

Letter & ID Card

Important Information - Please Read Carefully

Thank you for participating in the Student Health Insurance Plan (SHIP) administered by Wellfleet Group, LLC.

Attached you will find your health insurance ID card. Please keep this card with you and always present it whenever you seek medical treatment in order to assure proper coverage for services. This card can be used for the entire term of your enrollment in the health plan. All claims should be forwarded to the address specified on your ID Card.

To learn about your Student Health Insurance Plan please visit www.wellfleetstudent.com, and select your school. We recommend you visit this site periodically to stay up to date on your plan. Your school page will provide you with important information such as:

- * Carrier Privacy Notices, Disclosures and Important Alerts
- * Plan documents such as Benefits at a Glance and Certificates of Coverage
- * Access to your electronic ID Card, claims information and Explanation of Benefits documents
- * Links to a directory of Network Providers contracted to provide discounted rates for health care services
- * Links to additional services such as pharmacy benefits and formularies, behavioral health counselors, nurse hotlines, and emergency travel assistance services (if included in your plan)
- * Plus value added services such as discount dental and vision programs available to you as a Wellfleet member

We encourage you to create/access your account using the My Account link on the school page and verify/update your personal information by selecting the Student Options tab once you have signed in to the system.

Please review the plan documents to understand the benefits and exclusions of your plan. You can reach us by using the Contact Us link on our website, by email at customerservice@wellfleetstudent.com, or by phone at [\(877\) 657-5030](tel:877-657-5030) with any questions you may have about your plan, its benefits, exclusions and claims.

Thank you for your participation and welcome to Wellfleet.

Cigna PPO is the Provider Network supporting your Student Health Insurance Plan.
Wellfleet Group, LLC is the Plan Administrator.

This plan is fully insured by Wellfleet Insurance Company.

Contact Information:

Copays: Office Visit: \$XX

Specialist: \$XX

Customer Service

(Member/Provider): XXX-XXX-

XXXX

If you have a potentially life-threatening condition, please use the 911 emergency response system.

Pre-certification required-call Wellfleet: (877) 657-5030.

Pre-certification does not guarantee coverage of payment.

Benefits are not insured by Cigna or another.

Forward all claims to:
(PPO Provider Name Here)
PO Box XXXXX
City, ST XXXXX
EDI Payer ID: XXXXX
(PPO Provider web address here)

Correspondence/Non PPO:
Wellfleet Group, LLC
PO Box 15389
Springfield, MA 01115-5389
EDI Payer ID: 37343
www.wellfleetinsurance.com

Commercial Casualty Insurance Company

Possession of card does not guarantee coverage



MEMBER

A. SAMPLE ID CARD
ID: 00IDU1234 000
BT1234SH - UNIVERSITY OF ABC

PHARMACY

Rx Copay: \$XX Generic, \$XX Brand, \$XX Non-Preferred
Wellfleet Rx Rx Group: ### RxBIN: ### RxPCN: #####
Pharmacy Customer Service(Member/Provider): XXX-XXX-XXXX

Copays: Office Visit: \$XX, Specialist: \$XX

Coinsurance: In-Network: 80%/20%, Out-of-Network: 60%/40%

See Reverse Side For Important Information