

Dear Residents,

Housing and Residence Life is pleased to announce our agreement with Charter Cable to provide high definition television programs to residents at no additional cost. Just a small sample of the large selection of television networks available includes Discovery Channel, Food Network, History Channel, NBC Sports Network, and MLB Network.

- This upgrade replaces our previous system of analog distribution with a fully digital QAM (Quadrature Amplitude Modulation) method, resulting in higher picture and sound quality.

- If your TV was manufactured within the last five years, chances are you're ready to take advantage of our upgraded service. However, it's important to double check. Here are some suggestions:
 - Check the documentation that came with your television, and look for information relating to your TV tuner. Look for references to the tuner being QAM compatible.
 - If you don't have your original owner's manual, search for your TV model online. Chances are you'll be able to find a copy of the manual for your TV.

- If your TV isn't QAM compatible, you have the option to purchase a Digital Conversion Box. When looking for a conversion box, make sure it has a QAM tuner. Conversion boxes that only have an ATSC (Advanced Television Systems Committee) tuner will not work with our upgraded system. Please note that QAM signals ARE different than OTA (Over The Air) HD signals, which means a standard OTA set top box will most likely NOT work. It is also important to make sure the conversion box you purchase includes AV connections that are compatible with your TV.

If you have any additional questions or concerns, please contact The ResCom Help Desk at: 715-855-4271 or by email to rescom@uwec.edu.