

## What we do ...

- ◆ The staff in WebDev Services make sure that web publishers have the tools and get the know-how to create and maintain high quality web sites.
- ◆ We've got Tips and How-Tos for using tools we provide – like web forms for surveys, custom searches and Web statistics – and the best web design practices.
- ◆ The student WebDev service helps bridge the gap when assistance is needed.
- ◆ We maintain the systems that keep UW-Eau Claire's public and internal sites operational.
- ◆ We help maintain the UW-Eau Claire top-level pages.
- ◆ We ensure that standards and guidelines are met so that all our pages are accessible to everyone.
- ◆ See our web site for more information.

[www.uwec.edu/webdev](http://www.uwec.edu/webdev)

## Our services ...

- ◆ Managing web accounts and services
- ◆ Maintaining existing sites
- ◆ Providing student assistants for help
- ◆ Providing site statistics to track hits
- ◆ Developing web applications
- ◆ Providing templates for design consistency
- ◆ Ensuring sites that are accessible to all and standards compliant

### Our staff ...

*Lillian Hillis, Web Coordinator*  
*OL 2100P, hillislf@uwec.edu, 836-4214*

*Brian Hogan, Web Application Developer*  
*OL 2100A, hoganbp@uwec.edu, 836-3585*

*Erich Tesky, CommonSpot Developer*  
*OL 2100Q, teskyer@uwec.edu, 836-5592*

### Visit us ...

In person: Old Library 2100  
Hours: M-F 8:00 a.m. to 4:30 p.m.



University of Wisconsin-Eau Claire



# Web Development Services

*Helping you manage your  
web content*

[www.uwec.edu/webdev](http://www.uwec.edu/webdev)

*Old Library 2100*  
*Phone: 836-4214*  
*E-mail: [web@uwec.edu](mailto:web@uwec.edu)*



# Web Development Services

## Frequently Asked Questions ...

### Who can have a web site on the UW-Eau Claire Web?

There are official sites for academic or administrative units, "People Pages" for faculty, staff and students, for recognized student and staff organizations and for faculty sponsored team projects.

### How can I get a Web Publishing Account?

"People Pages" accounts are available at [people.uwec.edu/webreg](http://people.uwec.edu/webreg). For other sites, fill out the appropriate online account request form available on our site or contact [web@uwec.edu](mailto:web@uwec.edu).

### How do I access the pages in my web site (security)?

Access to publishing is done through a shared drive space and is protected by your UW-Eau Claire network account and password. The share name is the *Web Publishing Account* name with a \$ at the end. Your share path is the server name (Lucy) followed by your share name. So, if your account name is 'XYZ', your share path is [\\lucy\XYZ\\$](http://lucy\XYZ$).

### How do I modify access rights to my site (permissions)?

Access to student "People Pages" cannot be modified. Student organizations fill out an online request form. All other access rights are changed by the person who is the "owner" of the site. More information about that is at [www.uwec.edu/help/Webpub/acctaccess.htm](http://www.uwec.edu/help/Webpub/acctaccess.htm)

### How do I learn how to design or maintain a Web site?

Web Development Services can get you started with the web space and access you need. If you lack the experience needed to design or maintain academic, administrative or faculty sites, our BITS training staff is available on a limited basis, or WebDev student assistants can be reserved to help you. For additional help, check out the sources listed to the right or visit our site.

### Where can I find answers to questions about standards? -web accessibility? -browsers besides Internet Explorer? -UW-Eau Claire templates?

Find out these and more when you visit our web site at [www.uwec.edu/webdev](http://www.uwec.edu/webdev)!

Check our site for new information and updates to this brochure. It's available in a PDF version for printing.

<http://www.uwec.edu/webdev/>  
A unit of Learning and Technology Services

## Other places to find help ...

**Building Information Technology Skills (BITS)** is the place for faculty, staff and students to go to gain computer skills.

[www.uwec.edu/bits](http://www.uwec.edu/bits)

The **Online Help Collection** is an award-winning resource containing step-by-step documentation for campus-supported software applications.

[www.uwec.edu/help](http://www.uwec.edu/help)

The **Help Desk** is the place to report general network problems, search for technical documentation, or get help with software, hardware, or off-campus connections.

[www.uwec.edu/helpdesk](http://www.uwec.edu/helpdesk)

**Learning and Technology Services (LTS)** provides innovative solutions to enhance information technology, learning, and teaching through technology, infrastructure, and people.

[www.uwec.edu/lts](http://www.uwec.edu/lts)

