Student Health Services RFP Summary

UW- Eau Claire Student Senate
Student Health Services Committee
1/21/2013

Student Senate requested an RFP on behalf of the students of UW-Eau Claire after a Senate committee tasked with gathering the student body's opinion on campus health services requested the senate move forward. The committee voted unanimously for the RFP process on the principle that budgetary constraints and consistently rising costs are creating increasing obstacles to our University's guarantee of quality care at an affordable rate. The use of an RFP as a comparative process will enable an informed determination of best practices, cost efficient delivery of services, and potential for increased quality of services. These qualities stand as evaluative benchmarks for Student Senate, and the student body as a whole.

Pros and Cons of Current SHS model:

This list of pros and cons was gathered from students who attended the four educational forums that the Student Senate Student Health Services Committee during the fall semester. The forums were held in order to provide students with the opportunity to discuss what the strengths of our current health care model, and areas in which service could be further developed.

Pros:

- Convenience
- Affordability
- Access to family planning
- Staff discretion and professionalism

Cons:

- Short weekday hours, no weekend hours
- Lack of internships, research opportunities
- No lower campus location
- Counseling Cervices and SHS service overlap
- Cannot fill prescriptions on-campus
- Wait times

It is the opinion of Student Senate that in any path forward the “pros” of SHS should be reinforced while many of the “cons,” and potential problems and inefficiencies they create, should be addressed in a comprehensive and collaborative manner.

Guiding Principles:

The Student Senate Student Health Services committee in consultation with the Student Senate Executive Team created a list of guiding principles that we encourage use of in guiding the provider responses to the RFP. The order of principles below does not imply relative importance.

1. Extended hours of operation on weekdays and the inclusion of weekend hours.
2. The creation of a lower campus triage center
3. Operation of clinic(s) in coordination with university academic calendar.
4. Work to ensure promotion of in-network insurance providers for use by students.
5. Electronic medical records and online appointment scheduling.
6. Urgent care model of providing care.

Timeline:

The Student Senate SHS committee appreciated and fully endorsed a timeline developed by Director of Business Services Mark Reeves for the RPF process, which included the issuance of the RFP in mid-February, responses in late March, and presentations in late April.