

## **CONTACT INFORMATION FOR OUTSIDE STATE COMPLAINTS RELATING TO DISTANCE LEARNING OR CORRESPONDENCE EDUCATION**

Pursuant to the United States Department of Education's Program Integrity Rule, the University of Wisconsin- \_\_\_\_\_ (name of institution) is required to provide all prospective and current students with the contact information of the state agency or agencies that handle complaints against postsecondary education institutions offering distance learning or correspondence education within that state. Students are encouraged to utilize the institution's internal complaint or review policies and procedures through the Office of Student Affairs or Office of the Provost prior to filing a complaint with the state agency or agencies. The link below provides a list of contacts from each state in which a student may file a complaint.

<http://www.sheeo.org/stateauth/Links%20to%20Complaint%20Process.pdf>

*or*

<http://www.sheeo.org> ; *click on State Authorization Resources and Directory*

## **NOTIFICATION OF UW SYSTEM COMPLAINT PROCESS FOR PROGRAM INTEGRITY**

### Contact Information for Program Integrity Complaints:

Pursuant to the United States Department of Education's Program Integrity Rule, an individual may file a complaint against any of University of Wisconsin System's public institutions alleging a violation of one or more of the following categories with the University of Wisconsin System Administration ("UWSA").

- Complaints that allege a violation of state consumer protection laws that include but are not limited to fraud and false advertising;
- Complaints that allege a violation of state law or rule relating to the licensure of postsecondary institutions; and/or
- Complaints relating to the quality of education or other State or accreditation requirements.

Under the UWSA policies and procedures, an individual should utilize the institution's internal complaint or review policies and procedures through the Office of Student Affairs or Office of the Provost prior to contacting the UWSA. If a resolution is not reached at the institution level, or if you believe that the nature of the complaint or its impact on the system as a whole warrants an immediate review by the University of Wisconsin System Administration, please contact the University of Wisconsin System Administration - Office of Academic, Faculty and Global Programs (AFGP), [afgp@uwsa.edu](mailto:afgp@uwsa.edu) or call 608.262.5862. You may also find additional information at (<http://www.wisconsin.edu/vpacad/PIR>)

*Link to general Complaint Process for Program Integrity Issues*  
<http://www.wisconsin.edu/vpacad/PIR/PIR>

*Link to Complaint Form*  
<http://www.wisconsin.edu/vpacad/PIR/ComplaintForm>