Administrative Support Center

WHAT » Centralized support for all campus departments, providing help with human resources, budget and finance, accounts payable and purchasing. Relevant units will be consolidated.

WHY » Streamline ADA and administrative support staff workloads, steward resources, provide customer-focused services.

WHEN » Center operational by summer 2016.

PROGRESS » Implementation team has created a project plan, timeline and communication plan. Informational meeting with staff from all participating units was held in August. Project teams have been formed for: front-line service, budget and finance, human resources, accounts payable, purchasing.

LEAD » Kristen Hendrickson

One-Stop Student Services Center

WHAT » Centralized support for students, providing a single online and in-person location for help with registering, financial aid, financial transactions (including housing and meal plans) and parking. Contributing units will be consolidated.

WHY » Enhance convenience and support for students, streamline workloads, steward resources, provide student-focused services.

WHEN » Center operational by fall 2016.

PROGRESS » Implementation team has met twice to draft a project plan. The list of student transaction services has been identified and process definition is underway. A transition One-Stop webpage is under development.

LEAD » Mike Wick

Advising and Student Success Center

WHAT » Collaborative professional/faculty advisor structure that provides centralized support for students, including help with creating four-year graduation plans, selecting a major, staying on track and connecting with faculty who can assist the with academic goals, post-baccalaureate plans and immersion opportunities.

WHY » Improve student retention, progression and graduation, and provide student-focused services.

WHEN » Center operational by summer 2016.

PROGRESS » Implementation team met with the Educational Advisory Board in August to learn about best practices and alternative advising models. The team has examined predictive analytic tools to help develop recommendations for the Center.

LEAD » Mike Carney

Facilities Restructuring

WHAT » Consolidation of maintenance and custodial services across all divisions to provide more cost-effective and efficient services.

WHY » Streamline workloads, steward resources, improve efficiency.

WHEN » Recommendations for changes in fall 2015, with implementation through spring 2016.

PROGRESS » A report from Sodexo on recommended approaches to restructuring and improving efficiencies has been shared with the campus. After feedback and consultation, the Implementation Team will advise on how best to implement the consolidation and changes.

LEAD » Mike Rindo

The Power of AND

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Eau Claire

Creative Services Consolidation

WHAT » Centralized support for marketing and creative design services.

WHY » Improved integration of university marketing and communications, streamline workloads, steward resources.

WHEN » January 2016.

PROGRESS » Planning for service consolidation of IMC and University Centers creative services has begun.

LEAD » MJ Brukardt

Academic Master Plan

WHAT » A plan to identify academic priorities, focus teaching resources and identify opportunities for new revenue.

WHY » Support academic excellence, manage workloads, steward resources.

WHEN » Fall 2016.

PROGRESS » This summer the academic deans and Provost met to outline an inclusive process to develop the plan. Development of the plan will begin this fall.

LEAD » Provost Kleine

Equity, Diversity and Inclusivity

WHAT » A collaboratively developed plan to engage all members of the campus community in meeting our guidepost goal of 20% students of color and closing the opportunity gap.

WHY » Strengthen our mission, support excellence, serve students, faculty and staff.

WHEN » Summer 2016.

PROGRESS » The Chancellor will engage faculty, staff and students in fall 2015 in an inclusive process to develop an EDI guiding framework, timeline and action steps.

LEAD » To be named

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