

UW System Student Complaint Process Information

Pursuant to the United States Department of Education's Program Integrity Rule, an individual may file a complaint against any of University of Wisconsin System's public institutions alleging a violation of one or more of the following categories:

- Complaints that allege a violation of state consumer protection laws that include but are not limited to fraud and false advertising;
- Complaints that allege a violation of state law or rule relating to the licensure of postsecondary institutions; and/or
- Complaints relating to the quality of education or other State or accreditation requirements.

Under the University of Wisconsin System Administration (UWSA) policies and procedures, an individual should utilize the institution's internal complaint or review policies and procedures through the Office for Student Affairs or Office of the Provost **prior to contacting UWSA**. If a resolution is not reached at the institution level, or if you believe that the nature of the complaint or its impact on the system as a whole warrants an immediate review, please contact Academic Programs and Educational Innovation (APEI) at afgp@uwsa.edu or call 608.262.8778. You may also find additional information at <https://www.wisconsin.edu/student-complaints/>.

Link to UW-Eau Claire Student Complaint and Grievance Policies and Procedures
<http://www.uwec.edu/DOS/policies/grievances.htm>

Link to general UW System Student Complaint Process for Program Integrity Issues
<https://www.wisconsin.edu/student-complaints/>

Link to UW System Student Complaint Form
<https://www.wisconsin.edu/student-complaints/complaint-form/>